Webinar Resilient Architectures: The power of embracing failure

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Is the ability to absorb or avoid damage without suffering complete failure







Is the ability to recover from failures and continue to function







Is about accepting the fact that failures...

Will occur!







Fail fast, fail often!

Detecting failure early reduces the cost of a fix.

Resiliency experiments detect potential failures before they become a catastrophe





Resilience facts

"Failures are a given, and everything will eventually fail over time." Werner Vogels, Amazon CTO

> "Resilience is all about being able to overcome the unexpected"

"The goal of resilience is to thrive"

"Push your system almost to the breaking point"



Resilience

It's all about balance...

Cost of being resilient



Loss of money due to outages

Clients happyiness

Software provider reputation



Resilience at different levels

- Infrastructure Layer
- Networking and Data
- Software and application design
- Site Reliability engineering team & Developers



Resilience Patterns



- Duplicate elements to avoid having a single point of failure
- Increase overall availability of the system

Component	Availability	Downtime
X	99% (2-nines)	3 days 15 hours
Two X in parallel	99.99% (4-nines)	52 minutes
Three X in parallel	99.9999% (6-nines)	31 seconds

Redundancy



Multi-Region redundancy



• One region goes down, traffic routes to the closest region

without intervention

• Closest region routing by latency



Azure Load Balancers

Global



Great for HTTP Acceleration, Affinity, SSL offload, **instant failover**, path routing, WAF, Rate limit, Caching (HTTP/S)



Traffic Manager – Dns Resolver

Balances at domain level Great for TCP, UDP (non-HTTP/s) Slower failover (DNS Caching, TTLs honoring)

Regional



Application Gateway (layer 7)

SSL offload, E2E SSL, WAF, L7 Load balancer (HTTP/S)



Azure Load Balancer (layer 4)

Great for TCP, UDP (non-HTTP/s) Low latency, designed to handle millions rps

Front Door Fail Over Demo



Decision tree





Data Replication

Multi-Region AKS





Multi-Region AKS





Geo Replication tips



- Stateless Applications (Avoid sessions, local state)
- State should be shared across regions (Distributed cache, replicated databases
- Only use region resources
- If you wan't clients to stick to resources, use "stickiness"

• If you do not respect this, you'll probably have balancing issues

Auto Scaling

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- Know the different scaling models for your cloud resources
- Choose your tiers and configure scaling (when needed)

Infrastructure Scaling:

- Azure Firewall (auto scaled)
- Azure Front Door (auto scaled)
- Azure Traffic Manager (DNS based)
- Azure Application Gateway (manual / autoscaling)
- Azure Load Balancer (Basic / Standard 10x tiers)
- Azure Kubernetes Service Nodes (manual / autoscaling)
- Azure Sql Server (V/H), Redis (tiers), and Cosmos DB (Region RUs)

Auto Scaling



Application Level Auto Scaling





Web App metrics-based auto scaling

Scale out

When	ASP-landewe-9c58	(Average) CpuPercentage > 70	Increase count by 1
Or	ASP-landewe-9c58	(Average) MemoryPercentage	Increase count by 1

+ Add a rule

Minimum 🛈	Maximum 🛈	Default 🛈
1	3	1

Infrastructure as Code

Some facts



- As humans, we are not very good at repetitive tasks. We are very error prone.
- Complex systems are hard to manually reproduce right at first
- If we suffer a datacenter or infrastructure disaster, we are in a race to prevent lost of revenue.
- Human errors are a reality. Ooops, I deleted the production Resource Group. I swear I was in the Development blade!
- All above = Unhappy clients :_(

Infrastructure as Code

Solutions



- Infrastructure as code guarantees repeatability and being up and running in minutes
- Machines are very good at repeating tasks with the same exact output. We are not.
- Infrastructure as code provides system history preservation
- We can fastly reproduce our infrastructure in other region if needed

Infrastructure as code in Azure



Caching for resilience

Cache: hardware or software component that stores data so that future requests for that data can be served faster (Wikipedia)



Why caching?



- Accelerate content delivery = Better user experience
- Distributed caches provides shared state in distributed architectures (Stateless)
- Improves application scalability avoiding I/O operations, network connections and relieves database stress
- In a short timespan, we can be serving the exact same content to hundreds / thousands of users. Caching increases throughtput and RPS and helps preventing database connections exhaustion.
- Enables graceful degradation and fast fail (We will see this later!)



Why caching?







Image credits: Adrian Hornsby Principal Developer Advocate awscloud

Typical cache usage : Cache-Aside



```
public async Task<Data> GetSomeData(string key)
{
    var data = _cache.GetAsync(key);
    if(data == null)
    {
        data = _query.Get(key);
        await _cache.SetAsync(key, data, options);
    }
    return data;
}
```





Risks of caching



- Data Staleness: Risk of serving old data
- You need to balance right keys expiration times to prevent long aged data.
- If you evict keys very often, this causes performance problems.
- You need to measure application request patterns and volume in order to properly adjust expiration times
- **Eventual consistency:** Changes in the database or cache nodes are not immediately reflected.







Health Checks are designed to retrieve information about the health of a service / application and its dependencies.

Health Checks are present in several cloud resources. They are used to ensure availability and decide where to route requests

- Azure Front Door
- Azure Traffic Manager
- Load Balancers







In the times we are living in, Health Checks are a must have for applications as well.

Every application should expose health checks mechanisms. Self health and dependencies status.

Implementing health checks, allow infrastructures and container orchestrators to execute healing and high-availability strategies



Liveness Probes

Kubernetes **liveness** probes allow the orchestrator to kill a pod container instance that is not working properly.

This helps to recover from eventual or transient failures.



Readiness Probes

Kubernetes **readiness** probes allow the orchestrator to exclude non ready containers from traffic.

While not ready, the container won't serve requests.



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Health Checks



More on Health Checks

SDN Cast – Carlos Landeras about AspNetCore and Kubernetes HealthChecks

https://www.youtube.com/watch?v=kzRKGCmGbqo&t=198s

Kubernetes liveness and readiness probes using HealthChecks

https://github.com/Xabaril/AspNetCore.Diagnostics.HealthChecks/blob/master/doc/ku bernetes-liveness.md

Kubernetes AspNetCore HealthChecks Operator

https://github.com/Xabaril/AspNetCore.Diagnostics.HealthChecks/blob/master/doc/k8 s-operator.md

Kind of Failures



Transient Failures

All applications that communicate with remote services and resources must be sensitive to transient faults.

Transient faults include the momentary loss of **network connectivity** to components and services, the **temporary unavailability** of a service, or **timeouts** that arise when a service is busy



Cascading Failures

A **cascading failure** is a process in a system of interconnected parts in which the **failure** of one or few parts can trigger the **failure** of other parts and so on (Wikipedia)



A very common cascading failure is **overload**. The service struggles to serve requests and ends suffering resource exhaustion



Application Resilience Strategies



Resilience Strategies

Retry (policy family) (quickstart ; deep)	Many faults are transient and may self- correct after a short delay.	"Maybe it's just a blip"	Allows configuring automatic retries.
Circuit- breaker (policy family) (quickstart ; deep)	When a system is seriously struggling, failing fast is better than making users/callers wait. Protecting a faulting system from overload can help it recover.	"Stop doing it if it hurts" "Give that system a break"	Breaks the circuit (blocks executions) for a period, when faults exceed some pre- configured threshold.

Resilience Strategies

Timeout (quickstart ; deep)	Beyond a certain wait, a success result is unlikely.	"Don't wait forever"	Guarantees the caller won't have to wait beyond the timeout.
Bulkhead Isolation (quickstart ; deep)	When a process faults, multiple failing calls backing up can easily swamp resource (eg threads/CPU) in a host. A faulting downstream system can also cause 'backed-up' failing calls upstream. Both risk a faulting process bringing down a wider system.	"One fault shouldn't sink the whole ship"	Constrains the governed actions to a fixed-size resource pool, isolating their potential to affect others.

Resilience Strategies

Cache (quickstart ; deep)	Some proportion of requests may be similar.	"You've asked that one before"	Provides a response from cache if known. Stores responses automatically in cache, when first retrieved.
Fallback (quickstart ; deep)	Things will still fail - plan what you will do when that happens.	"Degrade gracefully"	Defines an alternative value to be returned (or action to be executed) on failure.



Chaos Injection

Exception: Inject random exceptions in our system randomly

Result: Substitute results to fake faults in our system

Latency: Random latency injection into system executions

Behaviour: Allows extra behaviour injection (Restart a service, kill a container, reboot a virtual machine, stress the cpu, block DNS resolution, Continuously write on a hard disk)



Chaos to the cluster Demo





Chaos and Resilience Demos

VS







Credits:

Microsoft Azure documentation

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Thank you for your time